

# Key Contacts for Angel Oak Mortgage Solutions

## General Appraisal Support

**FOR ASSISTANCE RELATED TO:**

- Status
- General Inquiries
- Payments

**MAIN CONTACT:**

**Jimmy Summey | Customer Service Mgr.**  
[JSummey@Nationwide-Appraisal.com](mailto:JSummey@Nationwide-Appraisal.com)  
813.749.4241

**Sarah Stillman | Regional Team Lead  
West Coast**  
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813.497.4194

**Chris McGuire | Regional Team Lead  
Central**  
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813.547.4350

**Kody Kramer | Regional Team Lead  
East Coast**  
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813.345.5853

For access to the [Appraisal Success Manager](#) in your territory, [click here](#).

Days of operation: Monday – Friday  
Hours of operation: 8:30AM – 9PM EST

Toll Free: 888.760.8899  
Toll Free Fax: 888.765.8899

Appraiser Hot Line: 888-978-3471

## UW Conditions

**FOR ASSISTANCE RELATED TO:**

- Conditions
- Underwriter support

**MAIN CONTACT:**

[Conditions@Nationwide-Appraisal.com](mailto:Conditions@Nationwide-Appraisal.com)

## Quality Control

**FOR ASSISTANCE RELATED TO:**

- Appraisal disputes/ROV (follow policy)
- Quality concerns
- Compliance/AIR

**MAIN CONTACT:**

**Kate Top | Quality Control Department Manager**  
[KTop@Nationwide-Appraisal.com](mailto:KTop@Nationwide-Appraisal.com)  
813.749.8847

## Onboarding

**FOR ASSISTANCE RELATED TO:**

- Account setup or changes
- General support

**MAIN CONTACT:**

**Joni Pilgrim | Chief Executive Officer**  
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813.749.8849

## Sales Support

**MAIN CONTACT:**

**Steve Sussman | SVP of Sales & Strategy**  
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813.749.4264

**Shauna Reimann | Regional Sales Mgr. - Southwest**  
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**Jason McMullen | Regional Sales Mgr. - Southeast**  
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**Keith Kirby | Regional Sales Mgr. - West**  
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