

General Appraisal Support

Days of Operation: Monday - Friday
Hours of Operation: 8:30AM - 9PM EST

Toll Free: 888.760.8899
Toll Free FAX: 888.765.8899
Appraiser Hot Line: 888.978.3471

Integration Questions/Issues with your platform:
Integrations@nan-amc.com

Quote Request:
www.nan-amc.com/quote

Average County Level Turn Times:
www.nan-amc.com/turntimes

Customer Service

NAN Appraisal Success Managers are your dedicated point of contact for specific file support. They are assigned regionally by state and county according to subject property. To contact your ASM [click here](#).

Stephanie Holdsworth | SVP of Customer Experience
SHoldsworth@nan-amc.com
813.616.5701

Jimmy Summey | Sr. Manager of Escalations
JSummey@nan-amc.com
813.749.4241

Nery Valdez | Director of Client Services & Processing
¡Se habla español!
NValdez@nan-amc.com
813.497.4621

Sarah Stillman | Client Service Manager
SStillman@nan-amc.com
813.497.4194

Katelyn Workman | Client Service Manager
KWorkman@nan-amc.com
813.336.3140

CMS Integrated Lending Partners

FOR ASSISTANCE RELATED TO:

•CMS Integrated processes, workflow, communication, payments.

MAIN CONTACT:
CMShelp@nan-amc.com

Ashlee See | CMS Team Lead
ASee@nan-amc.com
813.522.6197

Hollie Payton | CMS Team Lead
HPayton@nan-amc.com
813.538.1396

Quality Control & Conditions

FOR ASSISTANCE RELATED TO:

•Quality concerns
•Compliance/AIR

Send UW Conditions to:
Conditions@nan-amc.com

Send ROV/ Appraisal Disputes to:
nan-disputes@nan-amc.com

Martin Froehlich | Chief Appraiser
MFroehlich@nan-amc.com
813.749.8842

Kate Top | Quality Control & UW Conditions Department Manager
KTop@nan-amc.com
813.749.8847

Onboarding

FOR ASSISTANCE RELATED TO:

•Account setup or changes
•Add or Disable Users
•General support

MAIN CONTACT:
Kim Davis | Onboarding Specialist
KDavis@nan-amc.com
813.749.4240

Sales Support

MAIN CONTACT:
Steve Sussman | Chief Business Development Officer
SSussman@nan-amc.com
Office - 813.749.4264 Cell - 727.210.9152

Christopher Seymour | VP of National Sales
CSeymour@nan-amc.com
Cell - 412.559.9535

Jason McMullen | Sr. Regional Sales Mgr. - Southeast
JMcMullen@nan-amc.com
Cell - 727.278.3697

Shauna Reimann | Regional Sales Mgr. - Southwest
SReimann@nan-amc.com
Cell - 801.232.3888

Felicia Seedorf | Regional Sales Mgr. - Northeast
FSeedorf@nan-amc.com
Cell - 914-374-3808

Nancy Cole | Broker Relationship Specialist
NCole@nan-amc.com
Cell - 314.359.1804