

General Appraisal Support

Days of Operation: Monday - Friday
Hours of Operation: 830AM - 9PM EST

Toll Free: 888.760.8899
Toll Free FAX: 888.765.8899
Appraiser Hot Line: 888.978.3471

Average Appraisal Turn Times by State/County:
www.nan-amc.com/turntimes

Appraisal Quote Request:
www.nan-amc.com/quote

System Integration Questions/Issues:
Integrations@nan-amc.com

Loan Level Service

NAN Appraisal Success Managers are your dedicated point of contact for specific file support. Reach out to the contacts below to find your assigned Appraisal Success Manager.

General Loan Level Inquiries:
Client@nan-amc.com

Escalated Loan Level Inquiries:
Escalations@nan-amc.com

Quality Control & Conditions

UW Conditions/ Quality Control Concerns:
Conditions@nan-amc.com

ROV/ Appraisal Disputes:
nan-disputes@nan-amc.com

Account Onboarding and Maintenance

FOR ASSISTANCE RELATED TO:

- New registration, onboarding setup
- Account changes
- Adding or disabling users
- NAN web portal support and guidance

Kim Davis | Onboarding Specialist
KDavis@nan-amc.com
Direct - 813.749.4240

Sales Support

Steve Sussman | Chief Business Development Officer
SSussman@nan-amc.com
Office - 813.749.4264 Cell - 727.210.9152

Nancy Cole | New Client Success Manager
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Cell - 314.359.1804

Christopher Seymour | VP of National Sales
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Cell - 412.559.9535

Barry Donaldson | Regional Sales Specialist - Southeast
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Jason McMullen | Sr. Regional Sales Mgr. - Southeast
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Shauna Reimann | Sr. Regional Sales Mgr. - Southwest
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Andrew Axup | Regional Sales Specialist - Northeast
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Felicia Seedorf | Regional Sales Mgr. - Northeast
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Hunter Harris | Regional Sales Specialist - West
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Steve Casazza | Regional Sales Mgr. - West
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Operations Leadership Team

Stephanie Holdsworth | Chief Operations Officer
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Stacy Caprioli | Chief Appraiser
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Jimmy Summey | Sr. Manager of Escalations
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Sarah Rosman | Customer Service Manager
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Nery Valdez | Director of Client Services & Processing
¡Se habla español!
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Katelyn Workman | Customer Service Manager
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