

General Appraisal Support

Days of Operation: Monday - Friday
Hours of Operation: 830AM - 9PM EST

Toll Free: 888.760.8899
Toll Free FAX: 888.765.8899
Compliance Inquiries: compliance@nan-amc.com

Average Appraisal Turn Times by State/County:
www.nan-amc.com/turntimes

Appraisal Quote Request:
www.nan-amc.com/quote

System Integration Questions/Issues:
Integrations@nan-amc.com

Loan Level Service

NAN Appraisal Success Managers are your dedicated point of contact for specific file support. Reach out to the contacts below to find your assigned Appraisal Success Manager.

General Loan Level Inquiries:
Client@nan-amc.com

Escalated Loan Level Inquiries:
Escalations@nan-amc.com

Quality Control & Conditions

All Underwriting Condition Requests must go through the NAN Appraisal Scope Ordering Platform or through the Lender's integration system.

Quality Control Concerns:
Jennifer Morgan | Appraisal Alliance Analyst
JMorgan@nan-amc.com
Direct - 813.492.7507

ROV/ Appraisal Disputes:
nan-disputes@nan-amc.com

Kylie Cronch | Appraisal Alliance Analyst
KCronch@nan-amc.com
Direct - 813.219.8528

Account Onboarding and Maintenance

FOR ASSISTANCE RELATED TO:

- New registration, onboarding setup
- Account changes
- Adding or disabling users
- NAN web portal support and guidance

Kim Davis | Onboarding Specialist
KDavis@nan-amc.com
Direct - 813.749.4240

Sales Support

Steve Sussman | Chief Business Development Officer
SSussman@nan-amc.com
Office - 813.749.4264 Cell - 727.210.9152

Nancy Cole | New Client Success Manager
NCole@nan-amc.com
Cell - 314.359.1804

Christopher Seymour | VP of National Sales
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Cell - 412.559.9535

Barry Donaldson | Regional Sales Specialist - Southeast
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Direct - 813.538.1606

Jason McMullen | Sr. Regional Sales Mgr. - Southeast
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Cell - 727.278.3697

Liv Stone | Regional Sales Specialist - Southwest
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Felicia Seedorf | Regional Sales Mgr. - Northeast
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Cell - 914.374.3808

Andrew Axup | Regional Sales Specialist - Northeast
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Direct - 813.538.1212

Steve Casazza | Regional Sales Mgr. - West
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Cell - 818.661.8061

Hunter Harris | Regional Sales Specialist - West
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Direct - 813.454.0528

Operations Leadership Team

Stephanie Holdsworth | Chief Operations Officer
SHoldsworth@nan-amc.com
Direct - 813.616.5701

Stacy Caprioli | Chief Appraiser
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Direct - 813.749.8842

Jimmy Summey | Director of Escalations & Vendor Services
JSummey@nan-amc.com
Direct - 813.749.4241

Sarah Rosman | Customer Service Manager
SRosman@nan-amc.com
Direct - 813.497.4194

Nery Valdez | Director of Client Services & Processing
¡Se habla español!
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Direct - 813.497.4621

Katelyn Workman | Customer Service Manager
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